

## Program Terms and Conditions

Thank you for making the positive decision to step into your personal power by enrolling in The DATEready Project.

I am Melanie Schilling, Australian registered psychologist #PSY0001122809. The DATEready Project is brought to you by my company, GMB Digital + Media, registered in Singapore.

The DATEready Project is an individual program with group support. This means that individuals can progress through the program on their own terms. Participants will be at different stages of the program and while you will have the opportunity for group support and participation, the program is about YOU and your inner work and personal progress.

This program is for you if you identify as a single women who is ready to move into a serious relationship. The program is designed to provide psychological strategies to reduce self-sabotage and cognitive distortions (or thinking errors) and to build self-awareness, confidence and practical skills to help you move forward.

Please read this document carefully. You are deemed to have read and accepted the Terms and Conditions contained in this Agreement by ticking "I Agree " AND by continuing to accept and engage the services of Melanie Schilling.

### Program Structure

The Program includes:

1. 4 x Modules
2. Access to a Private Facebook Community
3. Learning materials including digital worksheets and instructional videos

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## Program Delivery

1. The Program is delivered in a self-paced format over a 4-week period
2. By purchasing the Program you will have an 8-week access to the Program & community
3. The Program will be delivered via email, MP3 audio recordings, digital worksheets and videos within a secure membership platform
4. The Program has a private community with a 6 month access

## Payment

All prices stated are in Australian Dollars

## Payment Plan

The payment options are as follows:

1. The price of The DATEready Project is a one off payment of \$147 or two fortnightly payments of \$97.
2. If you miss any payment, your access to the Program and your access to the community may be suspended immediately until payments are up to date.
3. You will remain liable for the total cost of the Program.

## Payment Methods

You understand and agree:

1. All Program Payments are managed by Stripe, a third party payment management platform.
2. If you elect to pay by installments, you authorise Melanie Schilling to charge your Stripe account at the time each installment is due each month.

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3. You will not charge back any payments collected by Melanie Schilling or cancel the Stripe account or bank account that is provided without providing prior written notice of 14 days to Melanie Schilling.
4. You will be responsible for any fees associated with recovering payment on chargebacks and any collection fees incurred by Melanie Schilling.
5. It is your responsibility to notify Melanie Schilling if your credit card details change, your credit card expires or your credit card is cancelled.
6. Melanie Schilling is not responsible for any loss as the result of your failure to notify of any changes that affect your participation and progress within the Program.

### **Cancellations and Refunds**

You understand and agree:

1. You will attempt the first two modules of The DATEready Project over 14 days and complete every activity. After completing all of these, if you believe you are not on track to make any progress, you can request a refund. Please note, Melanie Schilling will need to see all of your completed worksheets and a written explanation before issuing a refund.
2. The DATEready Project is a 4-week membership program, with 8-weeks access. You are responsible to pay for the program in its entirety in order to receive ongoing access.
3. There is no refund after 14 days of commencement of The DATEready Project and you are responsible for paying all future payments.
4. The intention to cancel and request for refund must be made in writing by emailing [melanie@melanieschilling.com](mailto:melanie@melanieschilling.com)
5. There are no refunds for change of mind.
6. In certain limited circumstances refunds will be considered due to illness or

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other extenuating changes in personal circumstances however this is at the full and complete discretion of Melanie Schilling.

### **Your Responsibility as a Program Participant**

As a participant in The DATEready Project you understand that it is your responsibility to:

1. Participate in the Facebook group by seeking support from Melanie Schilling and the Program participants as you need it and providing feedback when requested
2. Be non-judgmental, respectful and positive in all communications within the group at all times
3. Contact Melanie Schilling at any time you experience any discomfort during the programs or require personal support for any reason (a fee may apply for 1:1 tailored support)
4. Complete all exercises, modules and requests for feedback and review all videos, audios and other information provided

### **Your Results**

You understand and agree:

1. You are fully responsible for your progress and results
2. The Program does not promise you will find a partner
3. You must complete the Program requirements to obtain the full benefit of the Program
4. Individual results may vary and that it is possible that you may not achieve the expected results
5. The outcome is dependent upon your participation and personal skills and abilities and not the responsibility of Melanie Schilling

## Intellectual Property and Copyright

1. All programs and materials available on this platform and within any content and material contained in and related to The DATEready Project or any other program created by Melanie Schilling, are the property of Melanie Schilling, and protected by copyright, trademark, and other intellectual property laws.
2. All material including but not limited to course content, manuals, videos and all other material is provided solely for your personal non-commercial use.
3. You shall not use any of the materials within The DATEready Project or other programs in a manner that infringes any of Melanie Schilling's intellectual property rights.
4. You shall not modify, copy, reproduce, republish, upload, post, transmit, translate, sell, create derivative works, exploit, or distribute in any manner or medium (including by email or other electronic means) any material created by Melanie Schilling without the express permission of Melanie Schilling.
5. While the journaling of your progress within all of the Melanie Schilling programs is encouraged, you may not publish a blog or post any material whatsoever relating to the Program contents or Melanie Schilling's specific methodology without the express written permission of Melanie Schilling.
6. If you are a participant in the health industry, including but not limited to a psychologist, counsellor or dietician or training to be a health industry provider you may not use any material accessed within the Melanie Schilling programs for any purpose whatsoever without the express written permission of Melanie Schilling.
7. Permission to use Melanie Schilling content or methodology for any purpose whatsoever can be obtained by emailing [Melanie@melanieschilling.com](mailto:Melanie@melanieschilling.com)



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## Disclaimer

You understand and agree that:

1. You have engaged Melanie Schilling's services at your own risk and that the Program is intended as an educational service and informational service only
2. The DATEready Project is not a substitute for individual medical, mental health or match-making advice
3. Please book a personalised 1:1 session with Melanie Schilling should you require individual and tailored advice and support
4. You will refer any medical questions (including psychological or emotional issues) which may arise, to qualified professionals
5. You shall refer to a qualified professional before making any health related decision during or as a result of participating in this Program
6. Melanie Schilling does not offer any representations, warranties, or guarantees, verbally or in writing, regarding your results from the Program
7. Results are dependent on various factors including but not limited to, commitment, online skills, personal ability, and dedication, and in no way dependent on any information Melanie Schilling provides to you

## Governing Law

1. This Agreement is governed by and construed in accordance with the laws of Victoria, Australia.

**By purchasing this program, I have read and agree to the terms and conditions above.**